

# Code of Character, Conduct, and Support

**Effectively communicating a district's commitment to a restorative, accountable, and equitable approach to schoolwide discipline and student support**

*We worked with Engaging Schools to recalibrate our Code of Conduct. It has served as a north star for our district and unified our schools to ensure that students are supported academically, behaviorally, and emotionally.*  
— Syracuse City School District leader

There is an urgency across the country to reduce exclusionary and inequitable punitive sanctions that result in disparate impact across student groups. To achieve this, districts are working to recalibrate systems and replace ineffective policies. At the same time, schools are seeking to build cultural competency and tackle conscious and unconscious bias, as well as increase their capacity to deliver restorative and standardized interventions that strengthen students' social and emotional competencies.

An effective Code of Character, Conduct, and Support is a critical part of systems change. This kind of Code states every student's right to an education in a safe, civil, and caring community across all schools and all grade levels. It serves as a guide to good citizenship and provides the tools for helping students to understand, appreciate, and fully commit to district-wide rules and expectations that shape an equitable and inclusive learning culture.

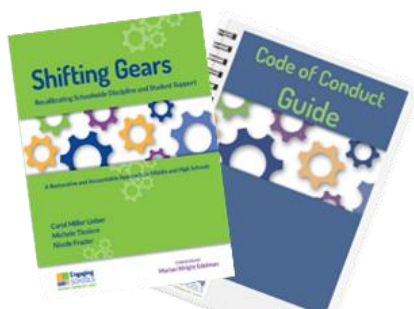


**When recalibrating a Code, Engaging Schools partners with districts to move through four phases.**

## Phase I: Code Assessment

Our Engaging Schools Code Team conducts a close examination of the historical and current disciplinary policies, procedures, and practices; perceptions of school climate; the dominant norms, beliefs, and assumptions that inform the district/school culture; systemic factors that influence a student's educational opportunities and outcomes; and staff attitudes and beliefs.

**Outcome:** A report to help districts target the areas of their Code in need of recalibration



## Resources

- Shifting Gears: Recalibrating Schoolwide Discipline and Student Support
- Code of Conduct Guide  
*Additional resources, sample code language, and exercises to help guide the recalibration and launching process*

## Phase II: Recalibration of the Code

Engaging Schools partners with the district and multiple constituencies to define the overarching goals and core beliefs that drive their Code vision; identify rules, rights, and responsibilities for students, families, and school and district staff; formulate more discrete levels of concerns and violations, and more standardized consequences; align restorative interventions to assigned consequences that help students reflect in their behavior, problem-solve, repair harm, and learn new skills to get back on track for school success; and prioritize universal classroom management practices that increase equitable treatment and reduce disciplinary incidents.

**Outcome:** Production and publication of a revised Code of Character, Conduct, and Support

## Phase III: Orientation to the Code

Engaging Schools partners with district leaders to design a process that provides all stakeholders in the district with an initial orientation to the recalibrated Code. Code Teams are created at each school and supported to provide an initial session that focuses on a tour of the Code, highlights of major shifts in policies and practices, roles and responsibilities of staff to support implementation of the Code, a data profile to be studied to assess impact, and a preview of the professional learning plan for launching and implementing the Code.

**Outcomes:** An orientation process; Code Teams created and supported in providing initial orientation session

## Phase IV: Implementing the Code

Engaging Schools co-designs a comprehensive and coherent professional learning plan with district and school leaders to implement the Code district-wide. A series of professional learning modules are designed and delivered to all staff over the course of a two-year period. This intentional and scaffolded professional learning plan builds a shared understanding and galvanizes the commitment to implement the Code with fidelity and integrity. Engaging Schools also collaborates with key district leaders to build an infrastructure and effective accountability systems to assess the impact of Code implementation and use the data to inform ongoing refinements to the systems, structures, policies, and practices of the Code.

**Outcomes:** A professional learning plan and modules; infrastructure and accountability systems

To learn more about the Code of Character, Conduct, and Support service for your school or district, connect with us at 800-370-2525 ext. 30, or email Sara Adelman at

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